

Mutts n Pups Doggy Daycare Waiver

I, the legal guardian(s) of _____ (hereinafter "my dog"), hereby agree to the following terms and conditions of my pet's participation in activities at **Mutts n Pups Doggy Daycare**.

I understand that **Mutts n Pups Doggy Daycare** agrees to exercise due diligence and reasonable care, and to keep the premises sanitary and properly enclosed.

I understand that despite the best efforts of the staff at the **Mutts n Pups Doggy Daycare** accidents can occur. Pursuant to this agreement and in consideration of the due diligence exercised by the staff, I hold **Mutts n Pups Doggy Daycare** harmless for any liability with respect to loss or damage resulting from disease, theft, fire, death, escape, or injury to my dog. I further hold **Mutts n Pups Doggy Daycare** harmless for harm to any person, other dog(s) or property by my dog.

Standard precautions will be used against the injury, escape, or death of this dog. **Mutts n Pups Doggy Daycare** will not be held responsible for injuries that occur, provided standard care and precautions have been followed as determined at the sole discretion of **Mutts n Pups Doggy Daycare**. In no event shall **Mutts n Pups Doggy Daycare** be liable for illnesses that arise during my dog's stay or after my dog has left the facility.

4. I agree and understand that there are inherent risks of illness or injury when dealing with animals and humans in a group situation. Such risks include, but are not limited to: problems associated with rough play such as bite wounds and scratches, kennel cough or other illness, and in rare instances death. I further understand and agree that under no circumstances shall **Mutts n Pups Doggy Daycare** be responsible for illness or injury to dog(s) participating in group play.

Group play is recommended for happy, healthy dogs that are neutered or spayed and have their vaccinations up-to-date. Play group is not recommended for dogs that have medical conditions such as diabetes, seizures, heart murmurs or any other medical condition that may be aggravated by excitement or rough play.

5. **Mutts n Pups Doggy Daycare** assumes no responsibility for the aggravation of any medical disorders caused by your dog's participation in-group play.
6. Group play is also not for dogs that have temperament problems such as aggression or extreme shyness with either dogs or people. If your dog is found to exhibit any of these behaviors they will be removed from the playgroup and you will receive a note with an explanation as to why your dog was removed. **Mutts n Pups Doggy Daycare** has a no tolerance policy. The daily fee will not be refunded for this day of daycare.

I understand and agree that I am solely responsible for any harm to another animal, person or **Mutts n Pups Doggy Daycare** staff or property caused by my dog(s) while attending **Mutts n Pups Doggy Daycare**. I further understand and agree that in admitting my dog to **Mutts n Pups Doggy Daycare** all health and behavior problems have been fully disclosed to the best of owner's knowledge.

I agree that **Mutts n Pups Doggy Daycare** may seek veterinary care for my dog(s) if such care is reasonably deemed necessary for the welfare of my dog(s). **Mutts n Pups Doggy Daycare** agrees that they will make all reasonable effort to contact the Guardian(s) or Emergency contact and the treating veterinarian before seeking treatment. However, I agree

that if such contact is not successful that **Mutts n Pups Doggy Daycare** may take reasonable steps to ensure the health and safety of my dog(s) until such contact can be made.

I hereby certify that my pet is in good general health and is clear of any contagious diseases or conditions. I certify that my pet will remain current on all vaccinations as set forth in **Mutts n Pups Doggy Daycare** rules and guidelines. I understand that I must provide veterinary proof of such vaccination both before my pet's first visit at the facility, and periodically as required when vaccinations are updated. I also agree that my pet will be maintained on a scheduled monthly flea/tick and heartworm preventative as appropriate or when specifically requested by **Mutts n Pups Doggy Daycare**. I understand that any pet arriving at the facility with fleas and/or ticks may be treated (including a bath) as appropriate at **Mutts n Pups Doggy Daycare** discretion, and that I will be responsible for any costs incurred for any such treatment if required. I hereby give **Mutts n Pups Doggy Daycare** permission to request any relevant records from my pet's treating veterinarian.

I hereby certify that my dog(s) is of sound mental health and of a reasonable disposition. I agree to abide by the judgment and expertise of **Mutts n Pups Doggy Daycare** with respect to handling any potential temperament concerns. I understand that if I can or will not follow any recommendations that may be made by **Mutts n Pups Doggy Daycare** with respect to my pet's training or socialization that my pet may not be allowed further visits to the Facility.

11. I agree to pay the rate for services that are in effect on the date that my dog attends any activities at the facility. Prices are subject to change with reasonable notice, and it is my responsibility to ensure that I understand the applicable rate for my dog and the activity in question. I also agree to the following terms:

I understand that all charges I incurred under this agreement shall be due and payable in full upon pick up of my dog. I agree that in the event that all charges incurred under this contract are not paid when due, **Mutts n Pups Doggy Daycare** will request full payment after ten days by written notice sent by certified mail, return receipt requested, to Owner at the address shown on this contract.

1. **Mutts n Pups Doggy Daycare** reserves the right to refuse any pet that appears sick or where its behavior could jeopardize the health and safety of other pets or our staff.
 - a. **Drop off and pick up times** for daycare is open from 7am-6pm (Mon to Fri). A late pickup fee of \$10 per 15 minutes will be assessed after 6pm. Late pickups must be prearranged through the boarding facility when reasonably practicable.
 - b. I understand and agree that, in the event any portion of this agreement shall be found to be void or unenforceable, all other portions shall remain in full force and effect.
 - e. **Cancellation Policy:** Should it occur that you must cancel your booking, please do so as soon as possible.

I understand that pre-paid packages are refundable, in whole or in part, if the Owner decides to stop their attendance at the **Mutts n Pups Doggy Daycare** or if the **Mutts n Pups Doggy Daycare** requests that your dog no longer attend the facility. Under these circumstances, you will receive a pro-rated reimbursement.

I agree that my dog may be photographed, videotaped, or otherwise recorded, and that such recording shall be considered the property of **Mutts n Pups Doggy Daycare** and as such may be

used by **Mutts n Pups Doggy Daycare** in any form of advertisement, including but not limited to publication on **Mutts n Pups Doggy Daycare** website.

I understand that **Mutts n Pups Doggy Daycare** will not use the recording for any purpose other than promoting the business without my permission.

I understand that **Mutts n Pups Doggy Daycare** reserves the right to refuse services or admittance to any dog for any reason.

I have read, understood and agreed to all provisions of this agreement. I fully intend to pick up my pet on the above specified time and date. If circumstances change I will notify **Mutts n Pups Doggy Daycare** and assume responsibility for any additional charges incurred.

As part of this agreement, I give my permission for **Mutts n Pups Doggy Daycare** to take my dog(s) outside the facility on lead for walks and in on special outings such as local and provincial parks designated for dogs. I understand all the terms and conditions put in place for my dog(s) to take part in **Mutts n Pups Doggy Daycare** and agree fully.

I understand that allowing my dog to participate in activities at **Mutts n Pups Doggy Daycare** is not without risk to my dog, and I accept and agree to be fully responsible for the consequences of assuming such risk. I hereby release **Mutts n Pups Doggy Daycare** of any responsibility for injury or illness to my pet.

I hereby waive and release **Mutts n Pups Doggy Daycare** and their staff from any and all liability for injury, illness, or damage resulting from the actions of my dog, any other dog, or any human in the playgroups. I expressly assume the risk of any injury or illness to my dog including any and all medical expenses, which includes any Vet bill, resulting from or relating to said injury or illness.

I hereby agree to indemnify and hold harmless **Mutts n Pups Doggy Daycare**, its employees, and guests from any and all claims resulting from any action(s) by any dog in the playgroup and that this release and indemnification shall be in force whenever my dog participates in any activities at the facility starting with the date indicated below and thereafter.

General Waiver

Name of dog(s): _____

Guardian(s) name: _____

Signature: _____ **Date:** _____